



500 Summer St NE E35

Salem, OR, 97301

Voice: 503-945-5772

Fax: 503-947-5221

TTY: 711

www.oregon.gov/OHA/healthplan

«Name»

«Street1» «Street2»

«City», «State» «ZIP__4»

Date: February 16, 2017

To: Oregon Health Plan (OHP) pharmacy owners or managers

From: Don Ross, Physical and Oral Health Programs manager
Integrated Health Programs, Health Systems Division

Subject: Please complete OHA's Cost to Dispense survey by March 10, 2017

As you may know from our January letter and February 2 webinar, the Oregon Health Authority (OHA) has contracted with Mercer Government Human Services Consulting (Mercer), a part of Mercer Health & Benefits LLC, to conduct a survey on Oregon Health Plan (OHP) prescription dispensing fees.

The survey period is now open, and ends March 10, 2017. You can begin completing surveys for each of your pharmacy locations using the following information:

▢ **Username:** «Username»

▢ **Password:** «Pass»

▢ **Link to secure online survey tool:** <https://survey.mercer.com/OHA2017PDFS.survey>

OHA and Mercer will also host a webinar to help you better understand the survey, and answer any questions you have about the survey.

▢ **Date:** February 28, 2017

▢ **Time:** 11:00 AM PT

▢ **Link to webinar:** <https://mmc.webex.com/mmc/onstage/g.php?MTID=e8c95f1b77290627c934749deb7f1896>

▢ This link can also be found on the Survey Homepage at <https://ghscapps.mercer.com/ORpharmacy/>

Why is this happening?

The data from the survey will help OHA to:

▢ Better understand the current cost of dispensing fee-for-service prescription medications to OHP members, and

▢ Determine the professional dispensing fee for fee-for-service prescriptions effective April 1, 2017.

Your participation in this survey is critical to ensuring Oregon Medicaid's reimbursement methodology is accurate, consistent, and transparent. Your participation is mandatory, pursuant to OHA General Rules 410-120-1260, 410-120-1360, 410-120-1400, and 410-120-1460.

What should you do?

Please complete the survey for each of your pharmacy locations by **March 10, 2017**.

- ▢ This is to ensure that we collect information for any price and cost differences that may or may not exist between different locations for your pharmacies.
- ▢ You may use the same username and password to do the survey for each location.

If you prefer not to use the online survey, you can complete Mercer's spreadsheet template and send it via secure email to Mercer at RxSurvey@mercer.com.

- ▢ To get the template, go to <https://ghscapps.mercer.com/ORpharmacy/> or request a copy via email (RxSurvey@mercer.com).
- ▢ You can enter information for all locations into a single spreadsheet.

All information collected through this survey will remain protected and confidential. Neither OHA nor Mercer will release or otherwise make public any information collected in the course of this survey that names and/or discloses the business, financial, personnel, or other information provided by individual pharmacies or chains.

Questions?

If you have any questions prior to the webinar, contact Mercer at RxSurvey@mercer.com or 1-844-679-7737. You can also visit the project's Web page at <https://ghscapps.mercer.com/ORpharmacy/> to learn more about the survey.

As always, we greatly appreciate all that you do for our members and our state. Thank you, in advance, for your participation in this survey.